

MANCHESTER  
1824

The University of Manchester

Candidate pack

# Associate Director - Technology

IT Services

The University of Manchester

February 2023







As an equal opportunities employer, we welcome applicants from all sections of the community regardless of gender, ethnicity, disability or sexual orientation. As Black, Asian and minority ethnic candidates are currently under-represented at this level at the University, we would particularly welcome applications from individuals in minority ethnic groups. All appointments will be made on merit.



## Thank you for your interest in this role at The University of Manchester.

The University has a rich heritage of discovery, social change and a pioneering spirit, which has been at the heart of what we do since 1824. When you join our university, you become part of a truly diverse and global community of staff, students and alumni all focused on ensuring that we are recognised for the excellence of our people, research, learning and innovation, and for the benefits we bring to society.

The University is a world-leading research and teaching institution with a wide range of IT systems and platforms, serving more than 75,000 stakeholders worldwide.

The Associate Director of Technology is an executive role within the Directorate of IT Services, serving the entire University and its international centre. You will contribute to the ongoing technology roadmap through the implementation and development of technology and will play a pivotal role in ensuring the University achieves its ambitions for the future.

You will provide clear direction for the IT Directorate and ensure continuous improvement by developing people and processes that support the vision, mission, and core values of the University.

As a member of the IT Executive Team, we are looking for a professional who is values-led; who blends authentic, emotionally intelligent leadership with technical expertise; and has a proven ability to deliver strategic transformation within a large and complex organisation.

In such a multi-layered, multi-faceted and multi-stakeholder setting, your professional judgement, insight and ability to influence strategic direction will be key to your success.

Best wishes,



PJ Hemmaway, Director of IT





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## About The University of Manchester

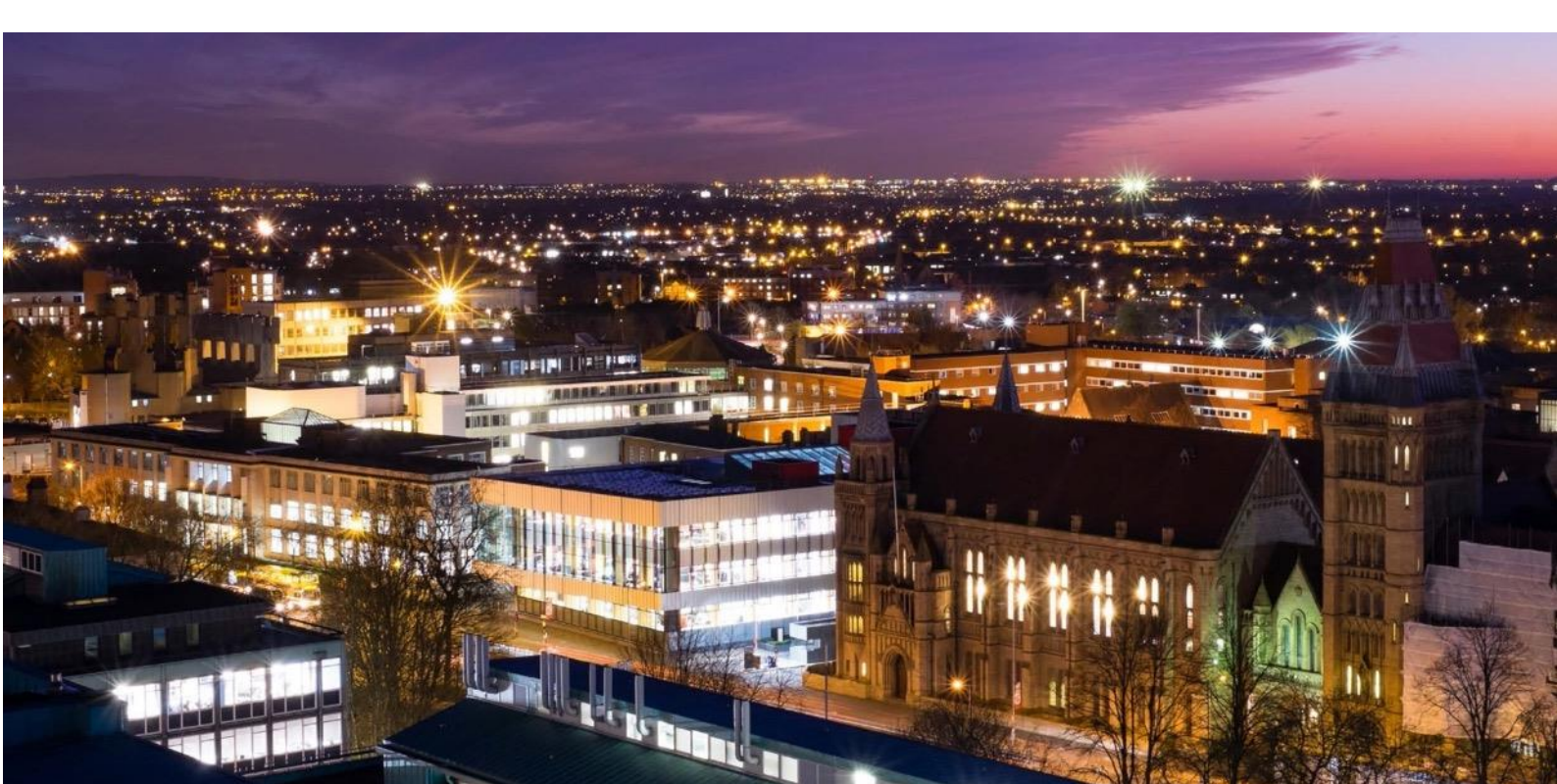
The University of Manchester is a place where research has international impact, where students experience outstanding teaching and learning, transforming into employable graduates, and where all activity is enriched by a commitment to social responsibility and the benefits we bring to society and the environment.

Manchester was the first and most eminent of England's civic universities. Our rich heritage of discovery, social change and pioneering spirit remains at the heart of all we do. Today, we're part of the prestigious Russell Group of UK universities and one of the UK's largest single-site higher education institutions, with more than 44,000 students, 12,950 staff, and a significant ongoing capital investment programme.

The University's vision and strategic plan, [\*Our future\*](#), has three core goals and four themes:

- Research and discovery
- Teaching and learning
- Social responsibility
- Our people, our values
- Innovation
- Civic engagement
- Global influence

*Our future* sets an ambitious agenda to build on our distinctive strengths over the next decade, with a commitment to make a difference to society.



## Leadership

President and Vice-Chancellor,  
Professor Dame Nancy Rothwell

Deputy President and Deputy Vice-Chancellor, Professor  
Luke Georghiou

Registrar, Secretary and Chief Operating Officer,  
Patrick Hackett

Vice-President for Research, Professor Colette Fagan

Vice-President for Teaching, Learning and Students,  
Professor April McMahon

Vice-President for Social Responsibility,  
Professor Nalin Thakkar

Vice-President and Dean of the Faculty of Science and  
Engineering, Professor Martin Schröder

Vice-President and Dean of the Faculty of Humanities,  
Professor Keith Brown

Vice-President and Dean of the Faculty of Biology,  
Medicine and Health, Professor Graham Lord

Chief Financial Officer, Carol Prokopyszyn

Director of People and Organisational Development,  
Adèle MacKinlay

The senior officers are supported by a number of associate vice-presidents, who are responsible for leading on cross-cutting, thematic priorities. Our Chancellor Nazir Afzal OBE, is the ceremonial head of the University and presides over meetings of the General Assembly and over degree congregations.

The Pro-Chancellor, Jim Hancock, deputises for the Chancellor and chairs the Nominations Committee.

Detailed biographies of the [University's senior officers](#).

### Governance

The University of Manchester's governance structure and constitution have been developed so that they hold true to the ethos, principles and requirements of good governance in higher education.

Governance is the responsibility of the following authoritative bodies:

### Board of Governors

The Board of Governors is the University's governing body. Chaired by Philippa Hird, and with 23 (mostly Lay) members, it has ultimate responsibility for the University's overall strategic direction and for the management of its finances.

### General Assembly

A two-way channel of communication through which the University presents its achievements to its broader constituencies and receives feedback and advice on matters relating to University business. It has around 100 members.

### Senate

The University's principal academic authority. The Senate is responsible to the Board of Governors for the promotion of research and for monitoring standards in teaching.

## Structure

The University of Manchester is divided into three Faculties, each of which comprises a number of Schools with powerful reputations for teaching and research success.

The University's size and scale means it can offer unparalleled opportunities for interdisciplinary ventures and collaborative working, enabling both academics and students to achieve great things.

### **The Faculty of Biology, Medicine and Health**

Comprising the Schools of: Biological Sciences; Medical Sciences; and Health Sciences.

### **The Faculty of Science and Engineering**

Comprising the Schools of: Natural Sciences; and Engineering.

### **The Faculty of Humanities**

Comprising the Schools of: Arts, Languages and Cultures; Environment, Education and Development; Social Sciences; and the Alliance Manchester Business School.

Further information on the [University's Faculties and Schools](#).

## Global rankings and reputation

The University of Manchester is a truly global institution, with a reputation for education and innovation that resonates across the world. Current global rankings place Manchester as the 28<sup>th</sup> best university in the world and 6<sup>th</sup> in the UK (QS University World Rankings, 2023). We also consistently rank within the top ten universities in the world for social and environmental impact (Times Higher Education Impact Rankings).

International businesses, charities, governments and universities turn to Manchester for its expertise – from leading the European renaissance in industrial biotechnology to broadening access to cancer services in India, helping more than 5,000 children with leukaemia receive treatment.

We have a rich history of attracting brilliant minds to the University, with 25 Nobel laureates among our current and former staff and students, including Ernest Rutherford, Arthur Lewis, and most recently, Andre Geim and Kostya Novoselov.

More than 170 student nationalities come together on campus, making Manchester one of the world's most international universities.

Learn more about our [rankings and reputation](#).





## The University estate

The University's campus is one of the largest estates in UK higher education, with 229 buildings across 270 hectares.

In 2012 the University embarked on a £1 billion, 10-year plan to create a world-class campus for students and staff, which included refurbishing existing buildings and brand new constructions. The majority of these landmark projects have been completed, including the Whitworth, the Manchester Cancer Research Centre, and the National Graphene Institute, which have received or been shortlisted for major awards.

In 2021 we completed construction of the Manchester Engineering Campus Development (MECD), the largest home for engineering in any UK university.

Looking ahead, we are embarking on a joint venture with Bruntwood SciTech to establish Innovation District Manchester (IDM). The new £1.5 billion innovation district will transform our north campus and will be a focal point for collaboration, innovation and commercialisation in the region.

More information on the [Campus Masterplan](#).



## Research and innovation

Research is at the heart of our heritage, our present and our vision for the future. Our discoveries have shaped the world today, from the development of the first stored-program computer to the establishment of modern economic theory.

Our place as one of the UK's top research universities was confirmed in the results of the 2021 Research Excellence Framework (REF), where 93% of our research activity was judged to be 'world-leading' (4\*) or 'internationally excellent'. In 2020/21 the University attracted more than £300m of external research funding, including the greatest amount of UK Research and Innovation funding awarded to any institution in the UK.

The University of Manchester's research has real-world impact beyond academia. We are at the forefront of the search for solutions to some of the world's most pressing problems, seeking to be a global force for positive change. Our five [research beacons](#) – advanced materials, biotechnology, cancer, energy, and global inequalities – showcase examples of our interdisciplinary approach to solving the world's biggest challenges, from eradicating poverty to ensuring energy supply for future generations.

We maximise research impact through external funding, licensing, supporting enterprise, and partnering with other organisations. For example, the [Royce Institute](#), based at Manchester and funded by government and industry, is the UK's national centre for research and innovation of advanced materials. In partnership with other Russell Group universities, UKAEA and NNL, it seeks to benefit UK industry by advancing its capability and competitiveness in this area.

Innovation also features strongly at Manchester, and it is our ambition to be recognised as Europe's most innovative university. Our history of intellectual property commercialisation spans more than 25 years, during which time we have generated more than 100 spin-out companies. Since 2004 our commercialisation activities have contributed £868 million of economic impact. Of this, £466 million has come from third-party investment in University spin-out companies, and £401.8 million of gross value added (GVA) from sales and jobs created by IP licensing and spin-out activities.

The launch of the University's Innovation Factory and our role as a founding partner of the investment company Northern Gritstone will be integral to the continued commercialisation of university spinouts and helping our local and regional economies to build back better.

Learn more about our [research](#).



## Teaching and learning

The University of Manchester is committed to delivering an outstanding and transformative education, giving learners of all ages and backgrounds the chance to contribute to positive change, improving their lives and those of others. Our academic offering is rigorous, geared towards future employability, and makes use of innovative teaching methods in a high-tech learning environment.

Expert teaching is underpinned by internationally significant research and strong industrial links. All courses are multidisciplinary, flexible and unit-based, which allows students to tailor their learning to their personal interests and career ambitions.

*Our future* set the direction of travel towards lifelong and flexible learning, which will provide a greater degree of choice over how students learn and prepare graduates for work in an increasingly digital world. In the past year, we have engaged extensively with students and colleagues to develop our Flexible Learning Strategy and co-create plans that will enable, rather than enforce, change, and deliver accessible, inclusive teaching.

Student employability is a key priority and we are the most targeted university by top graduate employers (*High Fliers Research*). Skills development is built into all degree programmes, and further personal and professional development opportunities are available.

We encourage all our students to participate in Stellify, a select package of activities containing some of Manchester's most exciting and transformative student experiences, helping them develop the distinctive attributes to become socially responsible citizens and future leaders.

Stellify activities include tackling ethical grand challenges relating to equality, sustainability and social justice in the modern world; studying optional interdisciplinary and international course units incorporating world-leading research; making a difference via community volunteering and developing key skills through leadership roles and work experience.

More information on the University's approach to [teaching and learning](#).





## Social responsibility

More than a decade ago, we became the first British university to set social responsibility as a core goal. We were keen to reaffirm this in our new strategic plan, placing an even greater emphasis on environmental sustainability.

We are recognised as one of the top ten universities in the world in the *Times Higher Education* Impact Rankings, which rates institutions on their contributions to the United Nations' Sustainable Development Goals. This fantastic achievement epitomises everything we stand for and recognises all we have achieved together, delivering benefits for the good of society and transforming lives for the better.

To encourage students to become socially responsible citizens, the University offers every undergraduate the opportunity to work together across disciplines to confront a new ethical grand challenge in each year of their study. Staff are able to commit to make a difference through [50,000 Actions](#), the biggest sustainability initiative for staff at UK universities.

The University proactively addresses inequalities by ensuring its knowledge, expertise and activities help to create a fairer Greater Manchester. For example, the [Manchester Access Programme](#) has supported thousands of local students from under-represented backgrounds to study for a degree and progress into valuable professions such as medicine, teaching and law. The University is also leading an independent Inclusive Growth Analysis Unit in partnership with the Joseph Rowntree Foundation to help make poverty reduction central to processes of growth and devolution in the city region.

As a civic university, Manchester contributes to the expansion of educational, social and cultural opportunities in the city and beyond. We invest more than £15 million annually in financial support for students from disadvantaged backgrounds, while more than 1,250 of our staff and alumni – more than at any other university – have volunteered their time and skills as school governors at local state schools. Elsewhere in the community, our unique employment partnership The Works has supported more than 4,000 local people into work.

Our work on social responsibility has global reach and impact. [Equity and Merit Scholarships](#) assist talented master's students from developing countries in Sub-Saharan Africa to access study programmes and use this knowledge to contribute to sustainable development initiatives in their home countries. Manchester's Global Development Institute is the largest dedicated development research and teaching institute in Europe.

Closer to home, our unique cultural institutions – the Whitworth, the John Rylands Research Institute and Library, Manchester Museum and Jodrell Bank Discovery Centre – are engaging audiences through their diverse collections, events, exhibitions, partnerships and inspirational spaces.

Learn more about the University's commitment to [social responsibility](#).



## Equality, diversity and inclusion

The Directorate of Equality, Diversity and Inclusion (EDI) works with students, staff and the wider University community to set a new direction for EDI at our University.

The Directorate is also responsible for putting into practice the commitments outlined in our [action plan](#) to address EDI issues.





## IT Services overview

IT supports the University by delivering technology-based services for research, teaching and learning, with sustainability and environmental considerations at the heart of what we do.

Being one of the largest Directorates at the University, we strive to deliver quality services for all staff, students and researchers.

### Our focus

The [IT Services Strategic Plan](#) sets out priorities over the next three years that address the needs of staff, students and partners by focusing on a series of changes across people, processes and technology. By 2024 we will have a new operating model, clearly defined services and an excellent experience for all who interact with us.

We have already undertaken significant work to reassert our purpose, how we want to work and what that means for us and for those that use our services.

### A vision for how we will work

- We will be trusted for our excellence in delivery.
- Our services will be clearly defined, well understood and accessible.
- Our staff will be empowered, encouraged to innovate and develop their skills.
- We'll collaborate with each other and with our partners in and beyond the University.
- We'll place our users at the heart of everything we do.
- We'll strive to build a diverse and inclusive values-based culture and environment where everyone is respected, supported and included.

### Our key goals

Our new operating model and transformation will be driven by eight goals:

1. Supportive: We'll support, empower and develop our staff.
2. Specialised: We'll grow our support of specialist IT.
3. Engaging: We'll make it easier to get help.
4. Open: We'll improve University data.
5. Collaborative: We'll work with partners, inside and outside the University.
6. Simple: We'll simplify our enterprise it.
7. Consistent: We'll clarify how we manage our workload and cost.
8. Secure: We'll mature our approach to identity and security.

## People first

An important enabler of our strategic plan is our work around People and Culture.

We want to build and develop an inclusive values-based culture within IT Services that puts our people at the heart of what we do – our staff, our service users and our partners. Although technology is important it will be through the engagement, development and empowerment of our people that we will meet our goals and ultimately deliver for the University.

Our People and Culture Plan demonstrates commitment to driving forward positive change – it has five focus areas:



**Inclusive Values-based Culture:** To build and nurture a diverse and inclusive culture where staff at all levels live our values and feel safe to be themselves.



**Effective Leadership and Management:** To develop effective, trusted, supportive and accountable leadership at all levels of the organisation.



**Positive Engagement and Community:** To enable an engaged and motivated workforce that has a strong employee voice and works collaboratively across the wider IT community and beyond.



**Recognised Performance and Development:** To drive an accountable culture of high performance and continuous skills development where staff are recognised for their efforts.



**Prioritised Wellbeing:** To make time to prioritise physical and mental health of our staff at all levels and enable through focus on compassion and support.

IT Services staff have contributed to the development of the [\*IT Services Practice Charter\*](#) – a collection of statements that set out how we will live and breathe the University's values.



# IT Services Practice Charter

Bringing our University's values to life



**1**

We see one another as people and take the time to become aware of the needs of our colleagues: with empathy, we build strong connections by taking care with the words we use and how we use them.

**2**

We share responsibility to seek and provide feedback: we collectively create a safe environment where contributions and constructive challenges are listened to and valued.

**3**

We are curious to learn: we improve by reflecting upon both our successes and our mistakes, we feel this honesty and transparency is a strength not a weakness.

**4**

We all have untapped potential: by working to devolve decision making and create opportunity to experiment, we share ideas and knowledge across functions and levels.

**5**

We cannot know where conversations or relationships will lead as not everything that matters is tangible or quantifiable: we value the insights and knowledge that come from our connection with one another as much as the things we deliver together.

**6**

We believe everyone does better when we can see the bigger picture: we are at our best when we can feel connected to one another, can give and receive help and appreciate the efforts of others.

**7**

We value inputs from colleagues: we are open to ideas and receptive to suggestions or concerns, we work to keep communication and engagement channels open.

## Our structure

The Directorate of IT Services is currently made up of five areas, however this will soon be expanding to seven divisions as listed below.

- Applications, Data and Strategy
- Information Security, Identity and Access Management (headed up by the new position of Chief Information Security Officer)
- Directorate Services
- Research IT
- Service Management
- Teaching, Learning and Students IT
- Technology

Each division will be led by a senior IT leader, which together with representation from The Library, form the IT Executive Team.

## Partnership and engagement

IT Services has relationships with numerous different groups of stakeholders within the University, supporting their needs and objectives, along with overall business outcomes. We partner with:

- **Our service users**

We manage a range of service channels, providing access to our services and making them easy to access, understand and use. We also manage two-way communications relating to our services, offering and collecting information on service availability, performance and satisfaction.

- **Our service owners**

We work closely with key individuals and groups who provide oversight and steer on the future direction of specific products and services ITS offer, prioritising improvements and agreeing changes.

- **Our strategic business partners**

We provide individual business partners as points of contact for senior stakeholders across the University, ensuring that issues and decisions that impact their areas of interest can be discussed and agreed.

- **The Strategic Change Office**

We collaborate closely with the University's Strategic Change Office (SCO), supporting them in defining, prioritising and delivering programmes of strategic business change and any resulting change to our portfolio of products and services.



## Role specification

The University of Manchester is seeking to appoint an outstanding individual to the position of Associate Director - Technology. He/she/they will be a key member of the IT Executive Team.

**Reports to:** Director of IT

### Technology, IT Services

The division of Technology leads and owns the University's IT infrastructure and platforms (DevOps) and is accountable for a comprehensive approach across all areas of the University and its international centres. The division is comprised of four departments (Infrastructure Services, IT Operations Centre, Platforms and Infrastructure Programmes) and oversight of strategic managed services contacts.

The Associate Director - Technology is an executive role within the Directorate of IT Services, serving the entire University and its international centres. The Associate Director - Technology will provide a clear vision and direction for the division of Technology.

### Overall purpose

- Manage a set of departments overseeing Technology in our IT estate, ensuring we have the right services, people and skills in place to meet the needs of the University.
- Direct the planning and implementation of enterprise Technology infrastructure and operations.
- Develop a technology vision and strategy that is aligned to the University's priorities and enables and facilitates the organisation's objectives while ensuring senior stakeholder buy-in and mandate.
- Lead on the development and implementation of a Sustainability strategy for IT, ensuring the Directorate contributes fairly to the University's carbon and environmental targets
- Present vision and strategy to the University's Finance and Capital Planning Sub-Committee (FCPSC) for endorsement.
- Be accountable for leading the development and delivery of Technology capabilities which improve the availability of services within the organisation.
- Provide advice and direction to the University's senior leadership team in the integration of technology practices into the University's strategic and operational processes.
- Collaboratively, with other IT executive team members and wider senior University stakeholders and colleagues, define and manage prioritisation of requests that balance needs for live service, maintenance, and investment in our IT estate.

The post will be responsible for leading a division of approximately 80 staff.

## Leadership and management

- Develop and lead an effective, high-performance team retaining and attracting key talent to ensure continuous improvement in staff competencies, skills and knowledge.
- Foster a culture of innovation, inclusion and continuous improvement that encourages, engages and supports a high level of professional development and personal responsibility.
- Manage a cost-efficient organisation. This includes hiring, training, staff development and performance development and reviews.
- Provide the division with high-quality and empowering inclusive leadership, setting and delivering the highest service standards and a strong performance culture by developing and sustaining best practice within the division.
- Ensure the division embeds consideration of sustainability into decision-making, systems and processes, working towards environmentally beneficial outcomes in relation to energy consumption, procurement and disposal of equipment.
- Ensure that the culture, policies, structures and reporting systems are in place to allow the division to achieve the highest standards of quality, legal and regulatory compliance and governance in all areas.
- Ensure that the division's resources and budget are managed effectively, in accordance with institutional policy and procedures, and provide best value for money to the University's students and staff.

## Governance, strategy and delivery

- Lead strategic technology planning to achieve University goals by prioritising availability and experience initiatives and coordinating the evaluation, deployment, and management of current and future technologies using a risk-based assessment methodology.
- Develop and communicate strategies and plans to colleagues, students, and contractors.
- Provide regular reporting on the status of the IT Lifecycle programme to Compliance and Risk, the Finance and Capital Planning Sub-Committee, senior leaders and the Audit and Risk Committee.
- Work with the University's procurement office and IT supplier management to ensure that technology requirements are included in contracts.
- Develop, implement, maintain, and oversee enforcement of policies, procedures, and associated plans for system administration and user system access based on industry-standard best practices.
- Establish and maintain clear and measurable strategic plans, budgets and targets, and robust and fit-for-purpose operational procedures and deliver measurable service improvements ensuring that all elements of the service represent the best value for money.



## **Risk and security management**

- Create and manage targeted IT Business Continuity programme and establish metrics to measure the effectiveness for the different audiences.
- Ensure the University can anticipate, meet and respond to new information and cyber security challenges and threats.
- Understand and interact with related disciplines through committees to ensure the consistent application of policies and standards across all technology projects, systems and services, including privacy, risk management, compliance and business continuity management.
- Provide clear risk mitigating directives for projects with components in IT, including the mandatory application of controls.
- Assist with the identification of non-IT managed IT services in use ("citizen IT") and facilitate a University IT onboarding programme to bring these services into the scope of the IT function and apply standard controls and rigor to these services; where this is not possible, ensure that risk is reduced to appropriate levels and ownership of this information security risk is clear.

## **Budgets and financial management**

- Manage the Lifecycle investment budget of £20m (current financial year and 4-year plan)
- Oversee the annual operational budget for the Division of Technology of £15m.

## **Relationship management**

### **Internal**

- Deputise as a member of the Professional Services Leadership Team (PSLT) as required.
- Work closely with the Director of IT and other members of the IT executive team, Heads of Faculty, lead personnel from suppliers, and interact at all levels with customers/stakeholders across the University.
- Partner with Estates to provide an excellent infrastructure experience for the University.

### **External**

- Engage at a very senior technical level with representatives from the IT industry and with equivalent roles in other organisations, including other Higher Education Institutions.
- Manage the relationship with external service partners to ensure consistency and compliance to agreed bilateral service levels.
- Represent the University on national and international external consortium groups and boards and engage effectively in appropriate external networks.

### IT Services responsibilities, accountabilities and duties

- You will be expected to demonstrate a commitment to the [IT Services Practice Charter](#) and the University's [values](#). The University of Manchester values a diverse workforce and welcomes applications from all sections of the community.
- You may from time to time be required to undertake other duties of a similar nature as reasonably required by your line manager.
- Be available to provide leadership for priority incidents when the need arises which could be outside of standard hours.





## Person specification

The Associate Director - Technology will be expected to demonstrate the following:

### Experience/education/qualification background:

- Leadership and management experience in a large complex organisation at senior management level with ability to demonstrate strong presence and executive impact.
- Demonstrable experience of motivating and inspiring a large team and driving an inclusive, values-based culture.
- Experience in creating new capabilities and maturing organisations.
- Experience of supplier management, from supplier selection through procurement to development and on-going operation.
- A track record in directing and managing innovative change and continuous improvement ensuring excellent organisational performance and outcomes across a complex portfolio of responsibilities.

### Desirable qualifications:

- Information security management frameworks (e.g. ISO/IEC 27001)
- ITIL
- COBIT

Competency (Professional, technical or behavioural)	Level	Essential	Desirable
<b>Inclusive leadership:</b> Able to encourage and inspire others to act inclusively; to engage and value the diversity of thought and background within and beyond their teams; and practice an inclusive approach.	Expected behaviour	X	
<b>IT environment:</b> The IT environment relating to own sphere of work (own organisation and/or closely associated organisations, such as customers, suppliers, partners), in particular own organisation's technical platforms and those that interface to them through the specialism, including those in closely-related organisations.	Expert in	X	
<b>Service delivery economics:</b> The economics of service delivery, such as the	Expert in	X	

cost per service line in terms of hardware, software, and person-effort used to deliver the service.			
<b>Service level agreements:</b> The purpose and composition of a service level agreement (SLA); the relationship between an SLA, an OLA (Operational Level Agreement) and an underpinning contract for the supply of services.	Expert in	X	
<b>Operations management:</b> Methods, techniques and tools for planning, organising, resourcing, directing, co-ordinating and monitoring ongoing (non-project) activities.	Expert in	X	
<b>Cloud/virtualisation:</b> The principles and application of cloud/ virtualisation (including ownership, responsibilities and security implications). Use of tools and systems to manage virtualised environments.	Proficient in	X	
<b>DevOps:</b> The collaborative approach consisting of agile practices, processes, and procedures designed to facilitate rapid IT service and product delivery. DevOps emphasizes people (and culture) and seeks to improve collaboration between development (Dev) and operations (Ops) teams with the aim of shortening the systems development life cycle to provide continuous release of high-quality software.	Proficient in	X	
<b>Budgets:</b> Principles, methods, techniques and tools for the preparation and monitoring of budgets to manage costs and ensure cost-effectiveness and value for money.	Proficient in	X	
<b>Sustainability:</b> Awareness of, and ideally action on, the environmental impacts of IT, including but not limited to direct and indirect carbon, energy, use of materials and re-use and disposal of assets.	Proficient in	X	





## Appointment details

<b>SALARY</b>	Competitive (University pay scale Grade 9)
<b>PENSION SCHEME</b>	USS: Universities Superannuation Scheme: 9.8% employee contribution rates 21.4% employer contribution rates
<b>HOURS OF WORK</b>	Standard week: 35 hours; all staff are expected to work such hours as necessary for the proper discharge of the duties
<b>ANNUAL LEAVE</b>	29 days annual leave plus 4 closure days plus 8 bank holidays
<b>PROBATION</b>	9 calendar months' probation period, 1 calendar month notice during this period
<b>NOTICE PERIOD</b>	3 calendar months by employees 3 calendar months by the University
<b>SICK PAY SUBJECT TO FOLLOWING CORRECT NOTIFICATION PROCEDURES</b>	<ul style="list-style-type: none"> <li>▪ 0 to 3 months service: 1 month full pay</li> <li>▪ 3 to 12 months service: 2 months full pay and then 2 months half pay</li> <li>▪ 1 to 3 years' service: 3 months full pay and then 3 months half pay</li> <li>▪ 3 + years' service: 6 months full pay and then 6 months half pay</li> </ul>
<b>LONG SERVICE AWARDS</b>	For staff reaching 25 or 40 years of continuous service, £400 vouchers (shopping/holiday/leisure) or 5 days annual leave (pro rata for part-time staff)

## Appointment process

Hays Technology is acting as an employment advisor to the University of Manchester. An executive search process is being carried out by Hays Technology in addition to the public advertisement.

### How to apply:

Please submit a formal application via our dedicated recruitment microsite using the link below. You will be required to submit an up-to-date CV and covering letter, detailing why you feel you are a suitable candidate for the post, your motivations for applying and why you want to work for the University of Manchester.

Recruitment microsite: <https://microcontrib.hays.com/web/manchester-university/>

Should you wish to discuss the role in strict confidence, please contact Mark Hamilton on +44 (0)7738 200 923 or [mark.hamilton@hays.com](mailto:mark.hamilton@hays.com)

The closing date for applications is **noon on Wednesday 8 March 2023**.

### Equal opportunities:

As an equal opportunities employer we welcome applicants from all sections of the community regardless of gender, ethnicity, disability or sexual orientation. As Black, Asian and minority ethnic candidates are currently under-represented at this level at the University, we would particularly welcome applications from individuals in minority ethnic groups. All appointments will be made on merit.

Our University is positive about hybrid and [flexible working](#). Blended working arrangements may be considered.

All candidates applying for the role will be required to complete an Equal Opportunities Monitoring Form. This will assist us in monitoring selection decisions to assess whether equality of opportunity is being achieved. Information collated from the Equal Opportunities Monitoring Form will not be used as part of the selection process and will be treated as strictly confidential.

### Personal data:

In line with GDPR, we ask that you do not send us any information that can identify children or any of your sensitive personal data (racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, data concerning health or sex life and sexual orientation, genetic and/or biometric data) in your CV and application documentation.

Following this notice, any inclusion of your sensitive personal data in your CV or application documentation will be understood by us as your express consent to process this information. Please also remember not to mention anyone's information or details (such as referees) who have not previously agreed to their inclusion.





The University of Manchester

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Royal Charter Number RC000797 DW3645.10.21

**[www.manchester.ac.uk](http://www.manchester.ac.uk)**