



Locations: Bristol / Newcastle / Reading / Warrington / York

Start date: 13/05/2024

Full-time position

Hybrid Working Pattern

Unleash your potential, ignite your career: Join the Defra Cloud Academy

Eligibility Criteria:

No qualifications. But you need to:

- have lived in the UK for the last 3+ years and have the Right-to-work in the UK as defined by the [funding rules](#).
- pass DBS, BPSS checks and enhanced Security Checks during the application process.

Why Choose the Defra Cloud Academy?

Whether you're new to Cloud and DevOps, or have some previous experience already, we'd love to hear from you. We value the richness of diverse backgrounds and experiences. So regardless of your path so far, we welcome you to take this journey with us!

We see beyond your background or experience. We only care about your future and your aspirations. The Academy will give you the skills, confidence, and opportunities to make the next step.

Your transformative journey:

- First 6-months: The Bootcamp phase is an intensive training program, mostly conducted online. You will gain the skills that you need to thrive in a career in DevOps and Cloud Engineering.
- Remaining 18 months: After the training, you will join Defra's Web Operations team. Your role will begin as an Associate Cloud Infrastructure Engineer.

Your journey is unique, and we're here to support you every step of the way. We provide dedicated support throughout the Academy. You will have a dedicated coach and mentorship during the whole 2 year programme. You will also have a community of peers and learning opportunities to help you succeed.

Key Responsibilities

In your journey with us, you'll develop your skills towards:

- Infrastructure Support: You'll help create and manage the DevOps for cloud engineers. You will also occasionally lead smaller project modules.
- Monitoring and Troubleshooting: Keep track of infrastructure performance to catch any issues early. You'll identify and rectify complex issues that arise.
- Technical Problem-Solving: Investigate and solve complex problems related to the systems effectively.
- Reliable Services: Contribute to building and maintaining reliable cloud infrastructure for Defra. Ensuring availability, scalability, and self-healing capabilities.
- Collaboration: Work with the Cloud Infrastructure Engineering team. Ensure infrastructure and services meet agreed security standards and specifications.

Required Qualities

We value applicants who show the following:

- **Problem-Solving & Analytical Thinking:**
 - As a Cloud Engineer, you'll break down complex issues and find solutions to them. You will analyse bottlenecks or inefficiencies.
 - Optimising processes, creative solutions and efficient troubleshooting are crucial.
- **Effective Communication:**
 - Collaboration by bridging gaps between development, operations and other teams.
 - Maintain clarity when explaining technical concepts, documenting processes, and coordinating deployments.
- **Learning Agility:**
 - The cloud landscape changes rapidly so you should be eager to learn new tools and adapt to new practices.
 - Learning aptitude will keep you ahead.
- **Time Management & Organization:**
 - Cloud Engineers handle many tasks at once: deployments, monitoring, scaling and automation.
 - Efficient time management, prioritization and maintaining order are critical for smooth operations. Focus also on balancing urgency and precision all the while.
- **Adaptability & Resilience:**
 - Cloud environments are dynamic, with unexpected challenges and frequent updates.
 - You are quick to adapt, embrace new technology, and stay resilient. Flexibility during shifting requirements is crucial to team success.
- **Continuous Improvement:**
 - Reflect and review your processes, seek feedback, and refine your approach.
 - Learning from both successes and failures helps the team grow.

Application Process:

At the Defra Cloud Academy, we look at your potential and the unique qualities. The application process is about discovering your strengths and you showcasing them.

Visit our microsite [\[link\]](#) to find out more about the Academy Programme and the process. We eagerly await to discover the unique qualities you'll bring to the Team.

Benefits:

- Fully paid, market-leading Academy Programme
- Comprehensive training program to kick-start your career
- Full mentoring and guidance as you launch your career in Cloud Technology
- Academic qualifications (DevOps Engineer Level 4 Apprenticeship qualification) and professional certifications
- Salary of £27,470 from day 1
- Access to a community of like-minded individuals
- Exposure to a leading technology team at Defra

We commit to inclusivity and diversity. We celebrate differences and encourage diversity of thought on our programs. All applicants are welcome, regardless of gender, race, religion, ethnicity, or sexual orientation. If you need any reasonable adjustments, please email us at skills@hays.com. For more information and/or guidance please visit the Scope website [\[link\]](#).

We review applications on an ongoing basis. Applications may close earlier than advertised. Apply soon to avoid disappointment.