



*Who's  
Who at  
The Consortium*



*February 2025*

## Community Lives Consortium

This document provides information about the staff who work within the services and our central office at Walter Rd. This will enable the people we support, relatives, staff and other professional agencies to understand more about all our staff and the jobs that they do.

## WHO WE ARE

**The Community Lives Consortium (CLC) provides care and support to people who have a learning disability who wish to live in the local area.**

The Consortium believes that people with learning disabilities:

- Have a right to a normal pattern of life within the community
- Have a right to be treated and accepted as individuals
- Need additional help from the communities in which they live and from professional services if they are to develop their maximum potential as individuals.

The Community Lives Consortium is a non-profit making Charity which works alongside statutory organisations to make community care a practical and affordable reality.

## WHERE WE ARE

Community Lives Consortium currently provides support to people living across houses and flats in the Swansea, Neath and Port Talbot areas.

Community Lives Consortium operates its central management and administration functions from:

**24, Walter Rd, Swansea, SA1 5NN.**

**Tel 01792 646640, Fax 01792 476436**

Email: [info@communitylives.org](mailto:info@communitylives.org) , Web: [www.communitylives.co.uk](http://www.communitylives.co.uk)

## Operational Staff

## Responsible Individual



**Lynda Rosselli** – is the Responsible Individual for the Consortium. Lynda was a Peripatetic Registered Network Manager and started working for the Consortium in February 1993 as a full time support worker, Lynda remained at this scheme until 2003 as a key worker and then was promoted to a Team Leader. Lynda became a Team Coordinator in 2004 and was part of network 4. In March 2006 Lynda became a Temporary Contract Manager; then became a Peripatetic Contract Manager in June 2007.

## Operations Manager



**Diane Jones** - Diane is the *Operations Manager* and assists the RI plus the management of the Locality Managers. Diane is a qualified nurse and has been working for the Consortium since February 1994. Diane was previously the Senior Team leader for two schemes before becoming a Support Manager in November 1999. Diane is also responsible for developing respite services for people who challenge the services they receive in Locality 3.

## Locality Managers

CLC have a team of 5 Locality Managers, they have responsibility for a Locality of houses (services).



**Catherine Williams** – Catherine is the Locality Manager for Locality 1. Catherine has worked for the Consortium since 1991 and has worked as a 24hr support worker, an Acting Team leader, a Team leader and Team Coordinator for Network 7 until she became a Contract Manager in 2014, as well as a Registered Network Manager.

**Michelle Thomas** – Michelle is the Locality Manager for Locality 2. Michelle has worked for the Consortium since 2010. Michelle was a Deputy Network Manager and was successful in achieving the role of Locality Manager in 2020.





**Jamie Locking** - Jamie is a Locality Manager and has been with the Consortium since 2012. Jamie is responsible for Locality 4.

**Dean Bromham** – Dean is a Locality Manager and has been with the Consortium since 2010. Dean is responsible for Network 5.



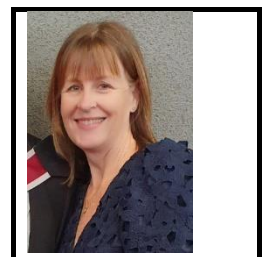
**Sheree Lewis-Jones** - Sheree is a Locality Manager and is responsible for Network 6. Sheree started with the Consortium in 1998.

**Kelly Mainwaring** - Kelly is the *Temporary* Locality Manager for Network 6.

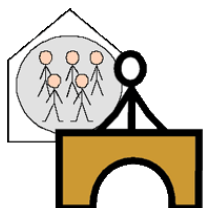


**Amanda Nicholas** – Amanda is our **Assistive Technology Coordinator**. Amanda joined the Consortium in September 1999 and worked as a Housing Support Coordinator until October 2015.

**Marina Burrows** – Marina Burrows is the **Positive Behaviour Support Lead Officer**. Marina previously worked as a Temporary Locality Manager and has worked for the Consortium since 1997. Marina oversees the PBS training for CLC and ensures staff are suitably trained.



## Locality Support Managers



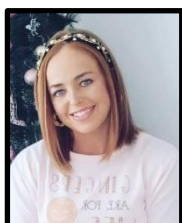
Locality Support Managers provide support to various schemes across the Localities. They provide QCF assessment and support and advise the Personal Support Managers / Registered Care Home Managers. The Locality Support Managers are line managed by Locality Managers.

The Consortium Currently employs 5 Locality Support Managers.



**Robert Harris** - is the **Locality Support Manager for Locality 1** - Rob started with CLC in 2009. He has worked in a variety of roles from support worker, team coordinator, and personal support manager and now works closely alongside Cath Williams who he's worked with since the beginning.

**Beverly Jones** - is the **Locality Support Manager for Locality 2** - Bev has worked for the Consortium since 2015. Bev supports Michelle Thomas the Locality Manager for Locality 2.



**Rachael Thomas** - is the **Locality Support Manager for Locality 4** - Rachael has worked for the Consortium since 2015, Rachael supports Jamie Evans-Locking the Locality Manager for Locality 4.

**Charlotte Stevens-Thomas** - is the **Locality Support Manager for Network 5** - Charlotte has worked for the Consortium since 2018 and supports Dean Bromham the Locality Manager for Network 5.





**Carly Lloyd** - is the **Locality Support Manager for Network 6** - Carly has worked for the Consortium since 2012 and supports Sheree Lewis-Jones the Locality Manager and Kelly Mainwaring the Temporary Locality Manager for Network 6.

## Participation & Engagement Officer

**Emma Shears** - is the Participation and Engagement Officer and joined CLC in June 2024. Emma attends Change Team Meetings with all Locality Managers and people we support. Emma will also be liaising with relatives at the Relative Forums and Tenants at the Tenants Lives Group.



## Service Development Manager



**Donna Jenkins** - joined CLC in August 2024 and is the Service Development Manager. Donna will be working with Operational and Departmental Managers on Policies, Service Development. Donna also works alongside Emma Shears, engaging with people we support and relatives.

## Support Staff

Within each of the schemes there are several support staff who provide the day-to-day support to the tenants.

There is a team of Support Workers, these people spend most of their time working with particular tenants but can move around to help tenants resolve problems, get intensive support to develop skills, or organise shared activities.



The Consortium currently employs approximately 350+ Support Staff.

## Personal Support Managers / Registered Care Home Managers

**NB** Depending on the amount of people receiving support or staff support hours at a scheme, The Consortium will recruit a Personal Support Manager / Registered Care Home Manager to provide the day-to-day management.



**Personal Support Managers** have responsibility for the overall management of one, possibly two schemes. They are also responsible for the support staff and services provided to the people receiving support within their scheme. Personal Support Managers are line managed by Locality Managers.



**Registered Care Home Managers** - each have responsibility for the overall management of their individual Registered Care Homes Schemes.

## Support and Wellbeing Advisors

Support and Well Being Advisors

Since February 2003 The Consortium in conjunction with Unison has established the 'Support and Wellbeing Advisory Service. The service is for Consortium staff. Experienced and trained Consortium staff have agreed to take on this voluntary role, and are ready to help staff with any advice, concerns, queries or problems that you don't feel you can address with their line manager or anyone else.



The advisors will themselves be provided with professional supervision as required from an experienced counsellor/supervisor external to the Consortium and will work to a strict code of confidentiality.

The advisors will generally be available between the hours of

\*Community Lives Consortium is regulated by the Care Inspectorate Wales and commissioned by Swansea Council and Neath Port Talbot County Borough Council, we may share information about our services and the people we support for quality and regulatory purposes'

9.00 a.m. and 9.00 p.m. seven days a week (apart from bank holidays).

## Union Representatives

CLC currently does not have any UNISON Stewards, if you are a member of UNISON you will need to contact them: here is their website: <https://www.unison.org.uk/>



If you would like to become a Steward at CLC please contact the Human Resources Department.

## Central Support Services and Management

### Health & Safety and Administration Manager



**Debbie Chegwen** - Debbie started with CLC in August 2002, and is the **Health & Safety and Administration Manager**. Debbie is responsible for overseeing the administration team and allocating day to day work, organising meetings such as the AGM and taking minutes.



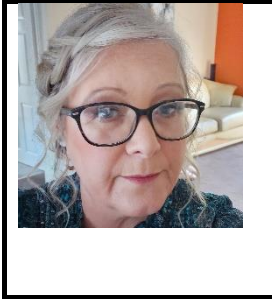
Debbie is also responsible for the **Health & Safety** aspects of the Consortium and ensuring that the Consortium is a safe working environment by following H&S Legislation, and implementing changes to Legislation, Policies and Procedures.

## Administration Team

**Jane Devoy – Administration Coordinator** - Jane joined the Administration Team in April 2005. Jane is responsible for various administration tasks plus providing additional general secretarial/ administration for the staff at Walter Road office. Jane provides support to various departments including HR where she assists with recruitment. Jane also works with Operational Managers with updating Management Information and Supporting People Outcomes. Jane assists Debbie Chegwen to delegate tasks to the Administration Team.







**Julie Roberts – Administration Officer** – joined CLC on the 1<sup>st</sup> February 2012. Julie joined the Administration Team in November 2017. Julie covers reception part time and is the first point of contact for Community Lives Consortium, meeting and greeting visitors, staff etc. Julie also provides Admin support for various departments.

**Shannon Moore - Administration Officer** - joined CLC on 7th May 2024. Shannon provides support to various departments including HR where she assists with recruitment. Shannon will also cover reception and carry out various administrative duties.



**Charley Bird - Receptionist/Administrator** - joined CLC on 15th May 2024. Charley will be covering Reception and supporting various departments with tasks on reception.

## Learning and Development (Training)

### The Learning and Development Department

**Aims:** To enable staff to gain the knowledge, skills and attitudes to perform their role effectively and enable staff to gain relevant qualifications.

**Summary of work:** Assessing the learning and development needs of the staff, by liaising with their managers. Organising learning and development opportunities for staff (e.g. courses, workshops, library). Ensuring that the organisation and staff are kept up to date with new developments in social care and learning disabilities.



**Customers:** All the staff who work for CLC, the Management Committee. We do also provide some training opportunities for Tenants and Relatives. We have also provided some training opportunities to staff from other service providers (e.g. Social Services)



**Rosanna Graham – Learning & Development Manager -** Rosanna manages the Learning and Development team and is responsible for investigating, developing and supporting the implementation of ICT applications and systems e.g. Rota software, on-line learning. She also delivers training on these applications and on other ICT skills. Rosanna also supports the production of performance data for the organisation.

**Rebecca Lloyd – Training Officer –** Rebecca, known as 'Bee' joined CLC in October 2021. She has previously worked as a secondary school teacher and also for Hafal's Mental Health Recovery Centre. Bee delivers training to all CLC staff and leads on the coaching programme for new starters.



**Gemma Cole – Training Officer –** Gemma joined CLC in February 2023 and previously worked as a primary school teacher and also worked as a support worker for CLC for 10 years. Gemma delivers training to all CLC staff, provides coaching for staff and assesses online courses.

**Andrew Cannon - Learning & Media Coordinator -** joined CLC in June 2023. Andrew assists with allocating staff and managers to training courses and SONA.



## TENANT SERVICES



The role of Tenant Services Department is to manage the Consortium 'Appointeeship', Receivership or short order for the Court of Protection and claims to Housing Benefit and other benefit agencies.



The services that the Tenant Service Department provides to individual tenants are agreed through the Individual Planning Process.

## Tenant Services Manager

**Del Rees** – is the **Tenant Services Manager** and as such has responsibility for overseeing the department. Del previously managed a residential home for 11 years, before joining the Consortium in Jan 2002.



**Tina Watson – Tenant Services Officer** - Tina started with the Consortium as a support worker in 1994 and became a receptionist in July 2002. Tina started working as a Tenant Services Officer in 2004 and deals with tenant's benefits.

**Rhys Jones – Tenant Services Officer** - Rhys joined the Tenant Services Department in February 2010. Rhys is responsible for claiming all relevant benefits and managing bank accounts for individual service users.



**Ian Stephens – Tenant Services Officer** Ian joined the Tenant Services Department in February 2018 as a Tenant Services Officer. Ian deals with tenant's benefits.

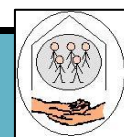
**Heather Beazley** - Heather joined the Tenant Services Department in January 2020 as a Tenant Services Officer. Heather also deals with tenant's benefits.



**Rosemary Pulikkal - Tenant Services Officer** - joined CLC in June 2023. Rosemary deals with the Tenants Benefits.

## HUMAN RESOURCE DEPARTMENT

### Human Resource Manager





**Joanne Davies** – joined the company as Human Resource Manager in August 2011. She has 7 years previous experience working within the social care sector and is a fully qualified Graduate Member of the Chartered Institute of Personnel and Development.

The HR Department provides an effective advisory, supportive and administrative service to all employees within the organisation. Joanne is responsible for all aspects of Consortium HR work and is continuously seeking to improve the terms and conditions for Consortium staff.

**Sandra Jones** – Sandra is the **Human Resource Co-ordinator** within the team. Sandra joined the Consortium in May 2001 and has a professional background in human resources and is a member of the Chartered Institute of Personnel and Development. Sandra’s duties include recruitment, sickness review procedures, pensions, administration, disciplinary matters and deputising for Joanne in her absence.



**Debra Rhodes – Human Resource Assistant.** Debra joined CLC in June 2006 and works as a Human Resource Assistant. Debra is responsible for human resource administration tasks such as; all paperwork for new staff, appointment letters, references, issuing contracts and maintaining the employee database. Debra has also achieved CIPD Level 3 Foundation Certificate in Human Resources Practice.

## COMPLAINTS and Safeguarding Investigator

**Huw Griffiths – Complaints & Safeguarding Officer.** Huw joined CLC in 2018 as a Complaints & Safeguarding Investigator, Huw’s background has been with the Police Force.



## BUSINESS, FINANCE & PAYROLL DEPARTMENT



The aim of the Business, Finance & Payroll Dept’ is to provide the best possible service to Tenants, Relatives, Local Authority and Consortium staff. One of the objectives is to work closely with our Tenant Services Department to ensure that tenants under our

appointeeship receive money due to them without unnecessary delay.

Another objective is to ensure the continued financial viability of the organisation is maintained, this is made possible in conjunction with our external auditors and bank. We also arrange the transfer of money to accounts held by each scheme for their use in running the service.



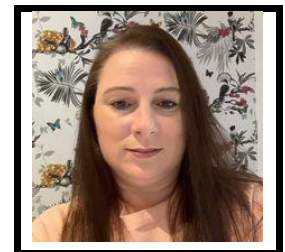
**David Liddiard** - David is the **Chief Financial Officer** for CLC. David started with CLC in September 2022.

**Mark Lewis** - Mark started working for CLC in June 2023, and is the **Head of Business and Finance, IT, Insurance and Fleet** - Mark is responsible for managing the Finance Team; and working with David on projects to improve the Finance function's workload and reporting requirements.



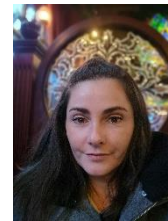
**Mandy Hopkins** – Mandy joined the Consortium in December 2000 as a Finance Assistant. Her current role is **Business & Finance Manager**, which includes the management of work for all staff within the department and their supervision.

**Sharon Blackford** - joined us as **Business & Finance Officer** in 2019. Sharon is responsible for payments to external organisations. She is also responsible for the administration and reconciliation of all scheme bank accounts and provides payroll and PAYE services for external clients.



**Jason Bromham** - Jason joined CLC as **Business & Finance Officer** in June 11. He is responsible for general administration within the department such as petty cash, bank account and mandate applications and general data entry into our accounting systems.

**Kim Musk – Finance Officer** – joined CLC in November 2018 and originally worked in the Admin Team. Kim joined the Finance Department full time in July 2023, Kim will be assisting the Finance Department on different aspects of Financial tasks.



## PAYROLL DEPARTMENT



**Gaynor Bujega** - Gaynor joined the Consortium in October 2002 and has been **Payroll Co-ordinator** since June 2006, her duties in Payroll include dealing with pay queries, inputting data from timesheets, sickness benefits and maternity, and supervising the Payroll Team.

**Josephine Marvelley** – Jo started with the Consortium in October 2012 as a **Payroll Officer**. Jo previously worked for 22 years in another company within their Payroll Department.



**Catalina Trasc** – Catalina started with the Consortium in July 2024 as a **Payroll Officer**.

## IT Technician

**Sarah Thomas** – Sarah started with the Consortium in February 2003 as a Support Worker. Sarah is now full time IT Technician. Sarah is responsible for IT support, and maintenance.



## Chief Executive






**Rick Wilson** – is the Chief Executive of CLC. Rick started with the Consortium in 1995; he has overall responsibility for services provided by The Consortium and overall management responsibility.

## CLC Management Committee

The Management Committee have a responsibility to oversee the management of Community Lives Consortium.

Members of the Committee are committed to attend regular Management Committee Meetings each year to assist with the development and management of the Consortium. They are also available to discuss with Tenants and Staff any concerns or problems they are facing and how the Committee might be able to help.

<p><b>Stuart Harper - Chair</b> - Committee Member since August 2011 and elected Vice Chair in 2013 and elected as Chair in 2018.</p>	
<p><b>Christopher Edwards</b> Committee Member since October 2004. Christopher represents People we support.</p> <p>Chris has been a tenant supported by the Consortium since 1995. Chris was a founder member of the Consortium Tenant Participation Group.</p>	
<p><b>Paul Shuttleworth</b> - Committee Member since March 2017</p> <p>Paul's background is that he qualified as a solicitor in 1999 and have specialised in Employment Law and HR for 10 years+. Paul also lectures part time at UWTSD on the CIPD course for HR professionals.</p>	
<p><b>Lynne Stainsby</b> – Committee Member since March 2019</p> <p>Lynne used to work for CLC as a Registered Network Manager and is now an external representative of the Committee.</p>	

<p><b>Sue Cole</b> - Committee Member since March 2019</p> <p>Sue used to work for CLC as a Vocational Qualification Co-ordinator and is now an external representative of the Committee.</p>	
<p><b>Phill Jones</b> - Committee Member since March 2019</p>	
<p><b>Ian Davies</b> - Committee Member since March 2019</p>	
<p><b>Joy Power – Committee Member since December 2023</b></p>	
<p><b>Elisha Thomas – Committee Member since December 2024</b></p>	
<p><b>Jamie Davies – Committee Members since December 2024</b></p>	