



We Are All One

ONE CIC

Housing & Support



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A person is sitting on a bench, their body in deep silhouette. They are looking out of a window or glass door, which is visible in the background. The scene is dimly lit, with light coming from the window, creating a contemplative mood. A thin green horizontal line is positioned above the text.

INTRODUCTION

Established in 2020, at the height of the Covid crisis, One CIC was created to make a positive impact on people who are affected by homelessness. We believe “We Are All One” and we have One simple yet dynamic plan.

Our mission is to work shoulder to shoulder with people who are homeless to develop a social enterprise, delivering high-quality accommodation, support, training and employment.

We anticipate being a positive disruptor in the homelessness sector, challenging norms to achieve the highest standard of housing and support whilst enabling and empowering people to thrive independently.

Our sustainable business model includes working across the community to deliver building and maintenance work, encouraging community gardens, developing a high street coffee chain – **One Cup**, as well as creating community hubs in each area for training, advice and support.

Our Hubs will be a hive of activity and we will offer these spaces to community groups and partner agencies to run events, workshops and activities for our tenants and the local communities.

The hubs will give our tenants the opportunity to not only integrate with their community but to contribute to it.

Our five-year business plan is that each **One CIC** will support the majority of its tenants into employment either within the **One CIC** Group or trained and qualified to work with local employers. **One CIC** has a modern empowering approach to social entrepreneurialism.

One CIC is a UK based not-for-profit Community Interest Company working in partnership with homeless people to provide them with high-quality accommodation and the specific and dedicated support that they need.

With an estimated 320,000 homeless people in the UK, the government have put an emphasis on eradicating homelessness and it is therefore a key priority on their agenda.

Statistics have identified that homeless hostel success rates are low as the majority of people moving on from this type of accommodation are moving into substandard homes, and tenancies are failing. This has a knock on effect of increasing applications to local councils for homelessness assessment and housing.

“Working shoulder to shoulder with people who are homeless to develop a social enterprise”



One CIC was created to answer the immediate homelessness crisis in the UK, as well as help to prepare for the impact the Coronavirus pandemic will continue to have on homelessness and unemployment over the next few years.



We Are All One

ONE CIC'S MISSION:

Provide affordable, high-quality accommodation to homeless people, in partnership with local councils, housing associations and investors

Re-invest all profit back into training, support and development and enable people to lead fulfilling lives

Create One CIC Community Hubs in local areas, which will offer homeless people advice, training, employment opportunities and a friendly/safe environment

Generate 100's of new jobs and opportunities to get people back on their feet with a long-term goal of having each franchise run entirely by the people it once supported

Our Goals:

To reduce the number of vulnerable adults who are housed in temporary or unsuitable accommodation.

To promote the human rights, independence and social responsibility of each individual.

To significantly contribute to improving the quality of life for already disadvantaged and vulnerable people by responsibly housing and supporting each individual.

Provide housing when there are no other forms of accommodation available or when all other options have been exhausted.

Work with partners and investors to secure appropriate properties.

Source developments taking into account the needs of local commissioning teams.

Provide intensive housing support to every tenant to enable them to maintain a successful tenancy.

Treat all people with dignity, compassion, empathy and respect.

A photograph of a man and a woman in a casual setting, possibly a cafe or office breakroom. The man, on the right, is Black, has a beard, and wears glasses and a dark grey sweater. He is gesturing with his hands while speaking. The woman, on the left, has long brown hair in a ponytail and wears a black and white striped turtleneck. She is looking towards the man. A green horizontal line is positioned above the text. The background shows a window with a view of a building exterior.

OUR GOALS & FOCUS

GOALS AND FOCUS

- **Reduce** the number of vulnerable adults who are housed in temporary or unsuitable accommodation.
- **Promote** the human rights, independence and social responsibility of each individual.
- **Significantly** contribute to improving the quality of life for already disadvantaged and vulnerable people by responsibly housing and supporting each individual.
- **Provide** housing when there are no other forms of accommodation available or when all other options have been exhausted.
- **Work** with partners and investors to secure appropriate properties.
- **Source** developments taking into account the needs of local commissioning teams.
- **Provide** intensive housing support to every tenant to enable them to maintain a successful tenancy.
- **Treat** all people with dignity, compassion, empathy and respect.

One CIC UK – Our Focus

One CIC is agile and focused on achieving results. We have the needs of the homeless community at the heart of everything we do and have created a structure where people will access accommodation and receive support that is tailored to their individual needs.

We strive to achieve positive impact and empower tenants to take the lead with their own specific support plan. Our housing officers will guide tenants to identify issues that they may not necessarily think are problems but we will help them understand and plan to overcome barriers that they may currently have in their lives. We will implement support that will meet their individual needs, wants and desires.

One CIC will put people at the heart of everything we do. We will lead the way in improving lives, creating opportunities and supporting people to thrive.

A young man with dark hair and a light beard is walking on a city sidewalk. He is wearing an orange hoodie and carrying a black bag over his shoulder. He is holding a white coffee cup in his left hand and looking off to the side with a slight smile. The background shows a brick wall, a street lamp, and some trees. The word "ACCOMMODATION" is overlaid in white capital letters, preceded by a green horizontal line.

ACCOMMODATION

ACCOMMODATION

Always of the highest standard.

Sourced to meet the needs of the individual.

Close to local amenities, to help promote independence and social responsibility.

Well maintained by our partners.

Working with housing providers to source properties based on need. All our properties are to be of the highest quality (Decent Homes Plus) and in the best possible community settings for each resident.

The primary purpose is to provide suitable quality housing with support to enable people to develop their skills.

Our property partners will provide people with homes within communities with an emphasis on creating safe and homely environments.

Our approach means vulnerable people can live in good homes with the necessary support that also puts them on the pathway to improving their wellbeing, integrates them with their communities and enables them to live independently.

One CIC has active relationships with investors.

This model is beneficial in providing a high standard of supported accommodation which is purpose-designed with relevant adaptations and refurbished to a high standard.

One CIC is committed to providing affordable rental accommodation which is in line with the market rent or LHA rates and acceptable to Housing Benefit in each area we work.

Working with partners, we will ensure rent tests and market valuations are conducted before entering into any lease or SLA.

A close-up photograph of a person's hands typing on a silver laptop keyboard. A black pen with a gold tip is resting on the keyboard. The text "BUILDING ONE CIC UK" is overlaid in white, with a green horizontal line above it.

BUILDING ONE CIC UK

ONE CIC COMPANY STRUCTURE

One CIC will be delivering a POD like structure across the UK and will aim to meet the demand for local provision.

One CIC will work closely with local authorities in identifying the need for supported accommodation and work with the Housing Options team to try and support the demand for the provision of accommodation, support and intensive housing management.

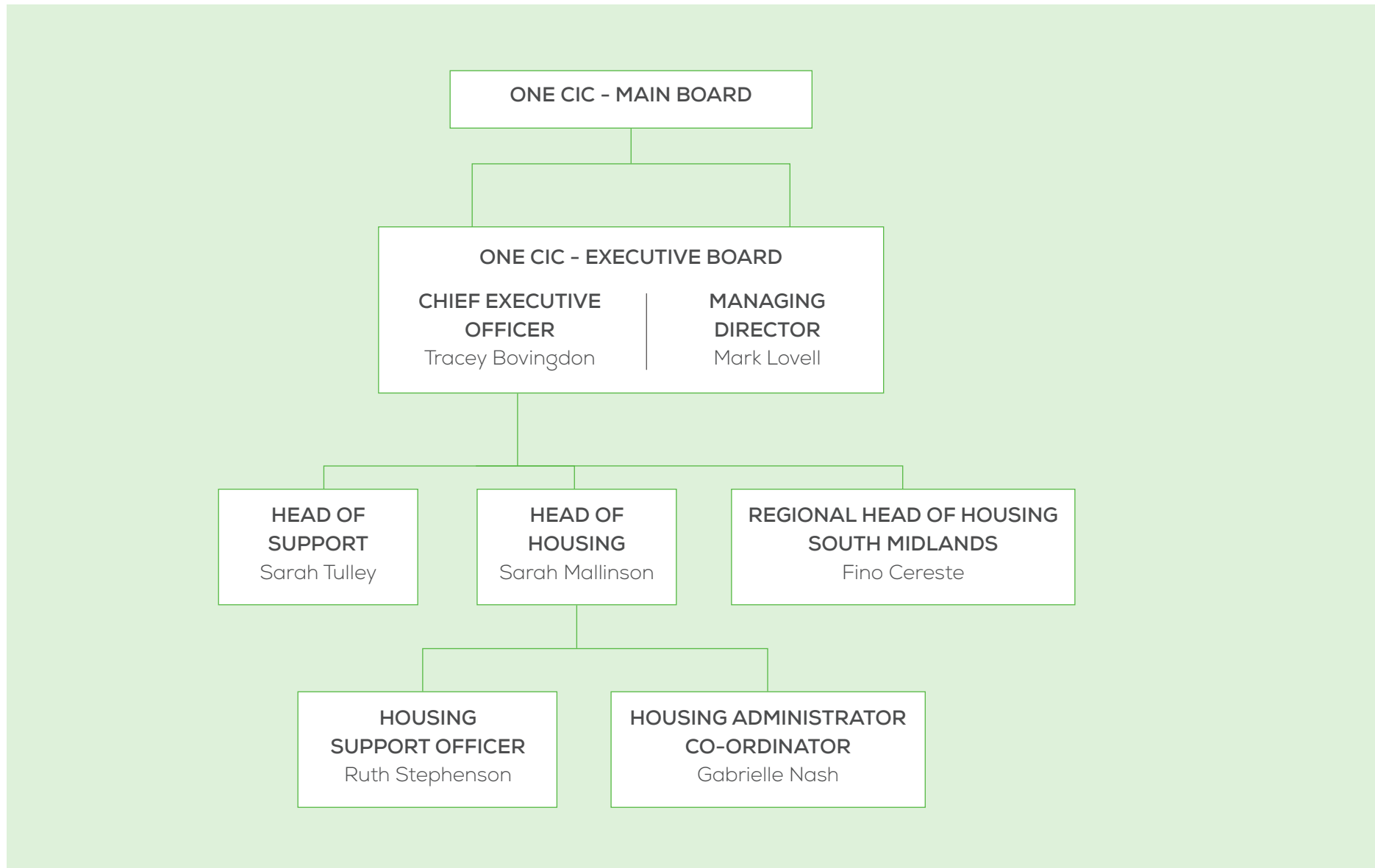
One CIC will work and partner with community organisations and signpost to these specialist services in order for our tenants to access the support that they need.

One CIC will have community hubs that will enable tenants to access a range of support and integrate with a variety of community groups in a social setting.

Our Housing support Officers will carry a case load of around 10 – 14 tenants depending on their tenants needs.



ONE CIC ORGANISATION CHART



A close-up, low-angle shot of a man with a beard and mustache, wearing a dark hoodie. He is looking down at his hands, which are held out in front of him. The lighting is dramatic, with strong highlights on his face and hands, and deep shadows in the hoodie and background. A thin green horizontal line is positioned above the text.

SUPPORT & INTENSIVE HOUSING MANAGEMENT

SUPPORT & INTENSIVE HOUSING MANAGEMENT

One CIC are a provider of supported accommodation with intensive housing management to vulnerable groups of people.

We work with a variety of people who need help to overcome barriers in their lives.

We offer people the support they need to maintain their tenancy and learn the key skills needed to live independently and play an active role in their community.

One CIC provides a tailored support to our tenants taking into account their wants, needs and desires.

All of our support plans are person lead and encourage our tenants to set realistic, achievable targets and use the distance travelled as a motivator to enable them to continue to succeed.

We are a flexible and person centred support service. All of our tenants are designated a Housing Support Officer who will work closely with them to provide advice, guidance and emotional support. This will not only help them to develop daily living skills but will improve their health and wellbeing and enhance their personal resilience.

Our tenants are supported, on average, between 3 and 5 hours per week. The support time will be varied depending on specific needs, circumstances and where they are on their journey to independence.

One CIC understands that the needs of our tenants will change throughout their journey and in times of crisis or emergency. Therefore, support will be increased to meet the needs of the individual and to help them manage during such times of critical need.

The help we provide is unique to each tenant and is recorded, reviewed and tailored to their needs. We help them to achieve their personal goals, successfully maintain their tenancy and carefully re-integrated with their chosen communities; giving them with the tools they need to live an independent life.

The service also provides a variety of support options to suit a range of needs, with combinations of ways in which we can support people to achieve their own goals more effectively.



Examples of the support given to help sustain tenancies include, but are not restricted to:

- Managing benefits and debt
- Developing daily living skills
- Signposting to education, training and employment opportunities
- Empowerment to make positive decisions and choices
- Playing an active role in their local **One CIC** community
- Acting as an advocate

One CIC will always have our tenants welfare at the heart of everything that we do.

ONE CIC

Housing & Support

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