

Role name Sector Skills Network and Communities Lead

Reporting to: Michaela Kirsop-Holdford

Direct reports: None

Level Senior Manager

Overall Job Purpose

To provide the vision, drive and leadership needed to deliver the ambitious “building a community” strand for phase 1 of the Money Guiders Programme.<[link to further info about the prog](#)>

MaPS is seeking an experienced Network and Communities Lead to oversee the creation and delivery of a Money Guiders network- establishing, galvanising and growing a community of practice in Phase 1 of a long-term change Programme that seeks to raise the profile and quality of Money Guidance delivered across the UK. This post plays a critical role in the success and implementation of the programme.

Our ambition is to emulate the success experienced in other sectors that have used quality improvement networks to bring about large scale system and behaviour change that relies on tens of thousands of front-line staff to make it happen. Our national, cross sector network will focus on skills and quality improvement and will be able to spread successful change, transforming outcomes for service users.

The Network and Communities Lead will collaborate with internal and external stakeholders, in particular the Strategic Learning Lead to drive learning aligned to the Money Guidance Competency Framework and ensures that there is an effective learning and sharing loop in place that really makes the most of feedback – creating actionable and accessible insight for range of audiences.

The postholder will manage any network delivery Supplier(s) contracts and be responsible for achieving the ambitious breadth and depth outputs and outcomes for this key strand. Particular thought and creativity will need to be given to how networks can be established and grown in our current socially distant circumstances.

The activities of this first year will be critically important for laying a foundation for future phases of the Programme. The Network Lead will make a significant contribution to translating learnings into recommendations for future programme design and scale up which has the potential to have a positive impact on the lives of millions of people seeking guidance around money.

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Key accountabilities:

- To provide the vision, drive and leadership needed to deliver the ambitious learning network strand for phase 1 of the Money Guiders Programme
- Manage key contracts. This includes any contracts related to delivering regional and national networks that may include for example:
 - Face-to-face meetings regionally across the UK
 - Online platforms/ virtual offer
 - Annual conference for practitioners
- Develop and enshrine design principles and governance for the networks, ensuring that we create the most effective network possible
- Knowledge management –ensuring learning is effectively shared and communicated
- Build excellent, productive working relationships internally and externally – supporting the successful delivery of the overarching Programme and supporting communication plans
- Understand the relevant internal and external landscape- identify opportunities and challenges and build key strategic relationships
- Work closely with the Head of Sector Skills and wider team to ensure the whole Programme is delivered successfully – feeding into and executing relevant bits of the project plan, working cross organisation dependencies and addressing issues and challenges with solutions
- Work closely with the Head of Sector Skills and wider team to understand the evaluation and learnings from phase 1 to develop recommendations for the strategy and implementation of the future long term Programme
- Produce compelling business cases and presentations as required for stakeholders, ELT and Board approval

Essential requirements

Individuals will ideally have:

- Proven track record of developing and delivering learning networks aimed at achieving change at national scale
 - Knowledge and understanding about what works in the development of communities of practice, particularly in the context of skills and quality improvement
 - Ability to quickly understand the internal and external environment and apply it
 - Ability to translate complex ideas and information into easily accessible and understandable concepts
 - Proactive approach to developing solutions and working collaboratively
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- Substantial experience of working at a senior level and supporting National & Corporate Strategies
 - Significant experience of developing and maintaining productive and positive relationships with a diverse range of internal and external stakeholders.
 - Knowledge of the financial capability and wellbeing sector
 - Proactive and inquisitive- able to challenge, explore and analyse to help build plans and find solutions
 - Strong interpersonal skills and presentation, written and verbal communication skills
 - Resilient, ability to handle scrutiny and internal challenge, and ability to work in fast-moving environments
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