

Parent/Carer Survey September 2020

Parent Name				
How long has your child been with us? (please circle)				
Less than 6 months	6 months – 1 year	1 -2 years	2- 3 years	3 years or more
Please tick the box that best describes your views on the statements below:				
	Always	Usually	Rarely	Never
The school provides a safe environment	22	1		
Optional comment	Parent E: The care and concern by staff is exemplary. X feels fully supported and safe at school, always Parent G: X feels safe for the first time ever at school Parent J: X says he feels very safe Parent P: Always very confident in all the school's Safeguarding procedures Parent W: new to school			
My child enjoys coming to school	9	14		
Optional comment	Parent A Every single day. He was gutted during lock down Parent D She comes out talking about her day quite happily Parent E: X has transitioned from a school-refuser to coming in each day, willingly. A complete transformation. Parent G: Such a change for us – thank you! Parent J: 100%			
Staff provide a positive, welcoming and friendly environment	22	1		
Optional comment	A: Staff are always kind and engaging with both adults and children D: ALL staff do and have been very nurturing with X and with me! E: The care and concern extends beyond the child to the family as a whole. The welcome to families is amazing G: Everyone we have ever encountered J: 100%			
Staff are patient and kind with my child	22	1		
Optional comment	D Staff listen to X and always try to find solutions to help her E X responds so well to the kindness and patience the teachers and staff show J: 100%			

Staff are friendly and easy to talk to. They are knowledgeable and answer questions willingly	22	1		
Optional comment	A: Most definitely D Everyone is approachable E The open door policy means every staff member is approachable and knowledgeable G: We were especially thankful for the support during lockdown J: Very easy to speak to and always offer 100% support P: Always willing to talk if I have concerns and work towards a shared goal for X			
The school supports me to ensure my child is fully engaged in their education	19	3		
Optional comment	E: We wouldn't be where we are with X's education if we didn't have the support provided to our family during some incredibly challenging times. The Head Teacher and classroom teachers have worked closely with us and other agencies to get X in to school and enable him to be a happier and more stable version of himself. X's transformation is unbelievable. J: 100% W: too new to school			
Teachers are successful in helping my child learn	18	5		
Optional comment	E 100% dedication, care, thoughtfulness and kindness produce an amazing environment for X to learn in J: X now attends school and Brookways are giving him the education he deserves 100% Parent L: X is just settling back in, the first few weeks will be a bit tricky P: Been a very disruptive start settling in and covid but hopefully x will reach his academic potential W: Only in week 3			
My child is making good progress	18	3		
Optional comment	A: this was very noticeable during home learning D: X is battling her anxieties but there is constant support and she is attending E: Finally we have found a school that 'gets' X and he is growing academically every day G We can't comment yet due to the little face to face teaching time H: X enjoys learning now and does not want to miss a day off school N: parent of new student, still settling in P: He is much happier emotionally but could make more progress academically			

Have you noticed any changes or improvements in your child this year (or since they started attending if they are quite new?) Can you tell us what they are?

A: X has come on leaps and bounds since being at Brookways. From his writing skills to problem solving, I have really noticed the difference.

Parent C: X feels safe, she is so much happier. We as a family feel so supported by Brookways

D: X has trusted adults at Brookways school a lot quicker than she ever has and opens up to them which is really difficult for X

E: OMG YES! He attends school; he is happy, he is positive, he is engaging, he is becoming socially more confident and he has started reading!

F: Xs speech has improved and he is starting to concentrate more

G: X returns from school with a smile on her face and generally feels she has had a 'good' day. She enjoys her lessons and is motivated to get to school in the mornings

Parent J: X now attends school due to the support you gave him

Parent K: X has become more able with his 'self directed' learning. His reading ability has improved greatly

Parent L: x is becoming a lot more aware of his triggers and is beginning to manage these, or at least communicate how he is feeling or what triggers he feels could be an issue. Also all of his sensory triggers

Parent M: X seems to be calmer and more focussed

Parent N: the battle to get to school is far less, so from that he clearly enjoys Brookways

Parent O: X has come on massively since his last school. He actually wants to come to school

P: X is much more keen to attend school and seems to relay more about his day at pick up time. He has matured in being able to regulate his emotions and on occasions when he can't his teachers address this and communicate boundaries whilst also recognising his thoughts and feelings

Parent Q: X confidence has grown since attending Brookways

Parent R: x coped better than expected during lock down. He has settled back into school well. He has a better understanding of consequence and what negative behaviour looks like in him (usually he sees no fault in his own actions)

Parent S: x socialises now with family and friends when before he used to sit in his bedroom on his own all the time

Parent T: X has improved his independent learning/study skills

Parent U: X appears more interested in lessons that he is not always keen on

Parent V: x has more ability to understand and react to his own emotions

Parent W: More mature and able to talk about regulating himself

Parent X: Much more confident, a lot more happier and more relaxed and happy to come to school

Are there any particular lessons, activities or experiences your child has particularly enjoyed?

A: Always PE, but he is loving being able to cook again. He also really enjoys Topic lessons

B: Cooking

C: Art, cooking and humanities

D: Humanities and maths

E: PE, cooking, science and history

F: Cooking

G: Geography, maths and cooking

H: Music and English

J: X enjoys everything at Brookways

K: X loves practical, hands on learning

L: Football (although this can be tricky for him to manage his emotions), but he has really enjoyed it, he comes home and wants to play. He was never interested before

M: Maths, and earning pasta rewards!

N: Cooking, science and English

O: X loves cooking and art and learning outside. He loves the walks and park

P: Cooking, topic and going to the park

Q Cooking

R: PE and the practical side of school – going to the park, Goals and socialising

S: PE and maths

T: At the moment X really enjoys history, cooking and cricket. He is sometimes reluctant to try new things or exert himself in any way, but once he gets started he really enjoys whatever it is

U: PE and cooking

V: Cooking

W: PE. He'd like to do engineering

X: she enjoys the whole school day now

Can you give us some feedback on how we did during lock down? Did you feel supported? Were you satisfied with our efforts to keep your child learning? Is there anything we could do differently/better if we have to lock down again?

A: Disappointed that he couldn't go to school during lock down although we did well with home learning. I am hoping that if there is another lock down the school will remain open with teachers doing lessons

B: Very supportive and helpful

C: Brookways were great during lock down. Again, we felt very supported. The class teacher helped X stay engaged during home learning and also helped us as a family with the challenges we had. We had two phone calls a week from the teacher and the Occupational Therapist. They both helped beyond belief.

D: We started during lock down and we felt very supported

E: We received 360 support from Brookways. The online resources and tasks set were well thought out and enjoyable to complete. We received weekly calls from the Head Teacher and his tutor and the tutor also ran Teams on line calls with the class to keep them all connected and engaged

F: during lockdown the teachers of Brookways were very good when it came to giving X work

G: Thank you for the regular contact and interest not only in X but the general well-being of the family. The set work was really helpful and she enjoyed the virtual class gatherings. Google Classroom seemed a good system

H: 100%

J: I felt 100% supported during lockdown. I could not have asked for anything more from Brookways.

K: We felt very lucky to be supported to the extent we were. There was maximum efforts made to support X with his learning, the best possible. We were very grateful for the regular phone calls

L: during lockdown, Brookways was AMAZING, with the Google classroom and work online, as well as supporting us with work on paper. The way we also had regular conversations helped keep us all understanding where we were. I have another child who was moving to Year 7 from a different school and I have to say, they should take note

M: I felt very supported with weekly calls and the Google Classroom that was set up for work still to be done from home

N: Very supportive

O: Lockdown was hard and x found it difficult to engage. He did better with the online work but school was great and checked in and made me feel at ease, one day at a time so we felt no pressure

P: Very satisfied with the level of support and work set.

Q: I felt fully supported during lockdown. Google classroom worked really well for us as a family, It made it so easy to communicate with staff

R: I felt supported during lockdown and the work was suitable to the pace I wanted to work at with x. The regular contact was a great thing for x so he knew he wasn't forgotten about and that myself and the school were working together to help him. The combination of physical worksheets and Google Classroom worked really well for X. I would like the same again if we have another lock down

S: Very satisfied with the regular contact and help

T: X and family were well supported during lockdown. The school kept in touch. There was a lot of flexibility which meant that X was able to split his learning

between on site learning and learning at home. Although it was a real challenge maintaining his motivation, x worked really hard and kept up with his learning. He is really developing his independent learning skills

U: Felt it was handled well in a very difficult situation. Continuous contact and emails for x were great for him and the flexibility of going to school and staying at home for some of the learning really helped the anxiety

V: x was happy to do online learning as long as it involved a computer

W: Not applicable, he wasn't at the school

Is there anything you think we could change or be doing better? Please tell us your ideas!

A: Nope, not a thing! Brookways has been a breath of fresh air for us all. Just keep doing what you're doing

C: There is nothing we would change

D: NO! You are all doing a wonderful job and really make X feel listened to and cared for. That also helps me, knowing she is in such a great, nurturing school that I know she will be truly happy at

E: Convince Melanie not to retire!

F: I have nothing at all to change

J: You all do an amazing job and X now attends due to you never giving up on him

K: No. Every member of the school team does their utmost to provide the best possible provision

L: No. Very happy with Brookways. Before, during and after lockdown

M: As long as things from before are put back in place it will be fine

N: I haven't been here long enough

O: Maybe give us a simple visual timetable if we get another lock down

P: Maybe more learning through video in lock down

R: As long as X is happy then I am happy

T: Online lessons with the whole class or one to one if there were to be another lock down

U: NO

Overall, how would you rate the quality of education your child receives?

Very satisfied	21
Somewhat satisfied	1
Not satisfied	
No response	1 (child too new)